



FOR IMMEDIATE RELEASE

# Plaza Premium Lounge and Wellness Spa Officially Debut in Australia

The first independent airport lounge in Brisbane welcomes all travellers regardless of their airline or class of travel



(From 2<sup>nd</sup> left to 2<sup>nd</sup> right) Mrs Linda Song, Executive Director of Plaza Premium Group (PPG), Mr. Song Hoi-see, Founder and CEO of PPG; Councillor David McLachlan, representative of Lord Mayor of Brisbane; Ms Julieanne Alroe, CEO and Managing Director of Brisbane Airport Corporation (BAC); and Mr. Andrew Brodie, General Manager Airline & Retail Management of BAC jointly officiated the grand opening ceremony of Plaza Premium Lounge and Wellness Spa in Brisbane Airport today.

**28 September 2016, Brisbane** – Plaza Premium Group (PPG) and Brisbane Airport Corporation (BAC) jointly celebrated the grand opening of the new Plaza Premium Lounge in Brisbane today.

"It was a great coup for Brisbane to feature Australia's first Plaza Premium Lounge. Brisbane is Australia's New World City and with our growing international profile we are seeing record numbers of overseas visitors travelling direct to our city," said Councillor Graham Quirk, Lord Mayor of Brisbane.





"For this reason, we believe it's a great vote of confidence in our city and we look forward to Brisbane Airport visitors being provided with world-class service through this new venture." added Councillor Quirk.

"As the world's largest independent airport lounge, we are very excited to join hands with Brisbane Airport Corporation to introduce our independent airport lounge concept to Australia. Sharing a passion for enhancing travellers' experience in airports brought us together. Our collaboration will set a new standard for premium airport services in the region." remarked Mr Song Hoi-see, Founder and CEO of PPG during the opening ceremony.

"Plaza Premium Lounge in Brisbane is the first facility built under the brand of Plaza Premium in Australia. This newly introduced facility will provide comfort, convenience and award-winning services to all travellers through Brisbane Airport, regardless of their airline or class of travel."

Speaking at this auspicious event, Julieanne Alroe, CEO and Managing Director, BAC said, "The official opening of the Plaza Premium Lounge occurs at a time of exciting growth for Brisbane Airport. World-class facilities like this Plaza Premium Lounge underpin Brisbane Airport's status as Queensland's gateway to the world and as the most connected hub in Australia for international visitors."

Located on level 4 between the departure gates 81 and 82 of the International Terminal, the new Plaza Premium Lounge spans over 4,500 square feet with the seating capacity of over 100. Taking into account the abundant natural resources in Australia, Plaza Premium Lounge in Brisbane Airport engaged an Australian designer from Mitchel Squires & Associates to employ rustic elements with modern structures and fine materials in its design. The Victorian ash wood is chosen for the lounge to create a warm and relaxing ambiance, which seamlessly complements the Italian marble flooring in the bar area. Close to the reception area is the lounge wall featuring a series of 3D tiles that are inspired by the components of water, sand and minerals in Australia to reinforce the natural elements in the contemporary lounge design. The soaring windows bring extra charm by filling up the lounge with natural sunlight and offering magnificent views over both the innovatively designed terminal as well as the runway.

As the winner of the "World's Best Independent Airport Lounge" by Skytrax, Plaza Premium Lounge offers its guests everything that can be expected from a state-of-the-art independent airport lounge in Brisbane Airport: Plaza Premium's signature honeycomb seating offers extra privacy for guests to work or relax; complimentary Wi-Fi and a multitude of electrical outlets allow its guests to stay connected throughout their journey. The menu of the lounge comprises a delectable selection of mouth-watering fare, including different

## PLAZA PREMIUM





types of delicacies, live-cooking hot meals, salad bar, freshly brewed baristamade coffee, a variety of soft drinks, as well as alcoholic beverages.

The basic lounge use package of Plaza Premium Lounge in Brisbane starts at AUD 66 for 5 hours. The lounge opens daily between 5am and 11pm. Eligible credit card holders and selected lounge access programme members will also be granted complimentary access to the lounge.

Apart from the grand opening of Plaza Premium Lounge, today also marks the official opening of Wellness Spa, which is also under the management of PPG and next to the Plaza Premium Lounge in Brisbane. The spa provides a tranquil sanctuary for travellers to relieve their travel ailment and fatigue. The professionally trained therapists have prepared a selection of treatments with the aid of Australian spa products for travellers to recharge and rejuvenate before their onward journey. A 15-minute treatment starts from AUD 49.

These new airport facilities are designed above all to reflect the brand experience of Plaza Premium and Wellness Spa ,and to offer travellers both enjoyment and tranquillity whilst at Brisbane Airport, whether they are embarking on a short trip or at starting a long journey.



Plaza Premium Lounge in Brisbane Airport is the first independent airport lounge in Australia that is under a global brand of the world's largest independent airport lounge network.



The design of Plaza Premium Lounge in Brisbane Airport is inspired by the abundant natural resources of Australia, featuring rustic elements with modern structures and fine materials.







The newly opened Wellness Spa which is adjacent to Plaza Premium Lounge in Brisbane Airport provides a selection of treatments with organic products for travellers to relieve their travel ailment and fatigue before their onward journey.

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#### **About Plaza Premium Group**

Headquartered in Hong Kong, Plaza Premium Group is the pioneer and industry leader in providing Premium Airport Services in over 140 locations of 35 international airports across the world, with a collective goal of 'enhancing your airport experience'. The Group comprises four core airport services, Airport Lounge, Airport Transit Hotel, Airport Meet & Greet Service, and Airport Dining.

The Group currently employs over 4,000 staff and serves over 11 million passengers around the world annually. The Group is dedicated to providing quality services and possesses proprietary knowledge in airport hospitality industry. By continuously surpassing travellers' expectation, the Group's network is rapidly growing across major international airports around the world.

#### **About Plaza Premium Lounge**

Plaza Premium Lounge, the world's largest independent airport lounge network, gives travellers a haven away from the hustle and bustle of the airport, a home away from home, by providing a space with top-notch services and facilities for travellers departing, transiting and arriving at major international airports including Abu Dhabi, Brisbane, Hong Kong, Kuala Lumpur, London Heathrow, New Delhi, Rio de Janeiro, Shanghai, Singapore, Sydney, Taipei, Toronto and Vancouver.

Comfortable seating, enticing food and beverage selection, showers with amenities, private resting suites, VIP rooms, recharging stations, Wi-Fi, computer workstations are but a few of the services offered to enhance the airport experience.

As the first airport lounge network to achieve ISO 9001:2008 certification and the World's Best Independent Airport Lounge by Skytrax, we are committed to consistently providing quality services and continual improvement for valued customers. By putting into action, the best ideas and practices from across the network and around the world, we focus on innovative and quality products and services.

On top of the sublime and opulent independent airport lounges that are in operation, we also manage lounges for leading airlines and alliances including Cathay Pacific Airways, China Eastern Airlines, El Al Israel Airlines, Lufthansa, Singapore Airlines, Thai Airways, SkyTeam and American Express.





### **About Brisbane Airport Corporation (BAC)**

BAC is the operator of Brisbane Airport (BNE), the premier gateway to Queensland and the third largest airport in Australia by passenger numbers. Operating 24 hours a day, seven days a week, BNE has two major terminals servicing 28 airlines flying direct to 74 national and international destinations. More than 22.4 million passengers travelled through the airport in FY16. BNE is consistently recognised as a leading airport including being voted the Best Airport in the World (Australia/Pacific) in the 2016 Skytrax World Airport Awards. BNE was also named Capital City Airport of the Year two years running (2014 and 2015) in the Australian Airports Association National Awards and is rated as Australia's No. 1 airport for quality of service 12 years in a row in an ACCC survey.

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